

Update to General Terms and Conditions

Effective Date: 01. September 2023.



Conditions of Participation and General Terms and Conditions of the Sweepstakes for the "Lost in the city" giveaway on the Loofie app

1. Introduction

1.1. Please read the terms and conditions below carefully before participating in the "Lost in the city" prize draw. By entering the competition, you accept and follow the following terms and conditions.

1.2. The prize draw called "Lost in the city" is organized and facilitated by Loofie (Nexsta Ltd).

1.3. These General Terms and Conditions (GTC) contain the rules and conditions for participating in and running the prize draw.

2. Participating Parties

2.1. The parties participating in the prize draw are the following:

Organiser: The organizer of the prize draw is Loofie (Nexsta Ltd), who is responsible for running the draw and complying with the Terms and Conditions.

Partner: A Partner is a business or person who voluntarily offers and sponsors prizes for the game and contributes to the implementation of the terms of the GTC.

User: The User is a person who registers in the Loofie application and actively participates in the "Lost in the city" raffle, at the same time acknowledging and accepting the conditions of participation and operation of the General Terms and Conditions.

3. Details of the Sweepstakes

3.1. Virtual placement of prizes

3.1. Prizes are placed in virtual form in the Loofie app. Participants must find them according to the rules of the game.

3.2. Prizes offered by a partner

3.2.1. The Partner offers a certain number of prizes for the prize draw. The Organizer and/or the Partner will inform the participants about the details of the offer via online communication channels, including the number of prizes and their expiry date.

3.3. Availability of Prizes

3.3.1. Access to the prizes offered by the Partner is done in the following way: During the specified period, the Partner icons appear on the application's map surface (marked as "promotion", as distinguished from abandoned or found objects in the application).

3.4. Limiting the number of prizes won

3.4.1. Only one prize can be claimed at a given location. If several prizes are available at the same location, the Organizer will indicate the number of available prizes separately.

3.5. Publication of Winners: The Organizer may publish the names or usernames of Users who have successfully won prizes on the application or Loofie's website, indicating the type of prize and the location.

4. Prize confirmation and data management

4.1. Confirmation of prize

4.1.1. When the User arrives at the specified location (defined by geolocation within a radius of about 50 meters) and is the first to claim the prize and fulfills the conditions set by the Organizer/Partner (for example, "show X with your hand " and recording in the form of a photo), and when the User has indicated this by clicking on the "I found it" button, he becomes entitled to receive the prize.

4.2. Notification and data management

4.2.1. The User will be notified by e-mail about the success of the request. In addition, the User's data (name and e-mail address and optionally telephone number) are forwarded to the Partner. This transmission is for verification purposes only to ensure that the User is eligible for the prize.

4.3. Prize redemption: the User has 30 days from the notification to redeem the prize.

4.4. Data protection and security: The Organizer undertakes to protect Users' personal data and data security. For more information on data management practices, please read Loofie's Privacy Policy.

5. Legal terms and liability

5.1. In the event of any dispute, Loofie's General Terms and Conditions and Privacy Policy shall govern.

5.2. Limitation of liability: The Organizer and the Partner do not assume any responsibility for injuries, losses or damages that may occur during the prize draw.

5.3. Legal Disputes: In the event of any legal dispute or complaint, participants agree to settle the matter in accordance with applicable law.

6. Reservation of Rights

6.1. The Organizer reserves the right to modify or update the GTC at any time. We will notify the affected parties in advance of such changes.

7. Contact

7.1. If you have any questions or comments about the Sweepstakes or the Terms and Conditions, please contact us at one of the following contact details:

- Email: hello@loofie.co

- Phone: +44 7355 948607

Thank you for participating in the "Lost in the city" sweepstakes and good luck!

Team Loofie

01.09.2023